Supplementary Budget – Briefing Note

2020 Budget
Active911 Middleware CAD Integration

Briefing Note required for:
-items >$50,000
-changes in FTE

Dept	Division	Business Unit	Item	Base Supp	Amount	FTE Impact
CD	FES	14011	Software maintenance, licensing and support	B	$30,000	0.00
CD	FES	14011	Active911 Middleware CAD integration, addition of Project Manager	S	$180,000	1.00

Background:

Active911 is a software program currently in use by Chatham-Kent Fire and Emergency Services (CKFES), and serves a variety of functions. The Active911 software assists firefighters and responding fire apparatus to reach the correct destination, it provides responding apparatus with information enabling them to identify nearby fire hydrants and valuable pre-plan information for those occupancies identified as high risk.

Active911's current integration runs through custom software, which was developed previously in-house and is not supported by Active911 or the CAD vendor. CKFES expects the next upgrade of the CAD software; located at the Chatham-Kent Police Service dispatch, will end the current custom integration.

This proposal would allow for the purchase of supported middleware software enabling direct integration of existing CKFES iPads into the Chatham-Kent dispatch system. The implementation of this project requires the addition of a temporary, dedicated project manager working in combination with the existing Business Analyst lead of the Fire records management project. These positions will report directly to the Fire Services Project Lead and assist in managing the large project as it encompasses software implementation, CAD mapping and dispatch process, fire operations and training.

The requested funding for the Project Manager is based upon a Grade 9, Step 6 of the market-adjusted grid rates.

The overall budget request in this proposal is for the purchase of the middleware software, support required to integrate into the dispatch system located at the Chatham-Kent Police Service, as well as the project manager position.

Comment:

The Information Technology Services (ITS) division has been engaged in the preliminary information gathering as part of this budget submission and fully supports this proposal moving forward.